

Job Description

JOB TITLE	Head of Digital Innovation
LEVEL/BAND	Head of Department
DEPARTMENT	Technology
DIRECT REPORT (JOB TITLE)	Chief Technology Officer

Overall Purpose of the Position

The Head of Digital Innovation is responsible for researching and proposing innovative technologies leading to the offering of solutions supporting the transformation and digitalisation of the Bank's business model. The incumbent will be supporting the drive to tap new growth opportunities in line with the Bank's digital strategy and overall business plan key strategic initiatives.

Operational Responsibilities

- Responsible for the digital innovation process to identify, assess, test, evaluate, monitor and recommend systems using new technologies that promote efficiency and automation;
- Actively anticipates, researches, sources and explores the feasibility of digital disruption innovative technologies that could be leveraged by the Bank's business lines and become more agile and responsive to change;
- Creates a 'hub' to incubate and develop ideas into working models that can be applied for the Bank's lines, at the same time identifying co-creation initiatives with other banks, university, tech-hubs and start-ups.
- Develops a Partner Ecosystem to navigate digital disruption, become more agile and responsive to change and possibly open new markets;
- Participates and supports in the development of a bank-wide Digital Academy programme to develop the future bankers;
- Advocates for innovative technologies and assesses the potential impact on the Bank as well as identifying and establishing prospects for growth which can create a strategic advantage for the Bank within the framework of the digital strategy;
- Ensures the efficient day-to-day direction of the Digital Innovation function and provides guidance, professional expertise, support and advice to the Chief Technology Officer as required,

ensuring that plans and projects are executed according to budgets and in line with the Bank's project implementation framework;

- Develops effective relationships within the organisation, acting as technology and innovation lead and provides the necessary guidance;
- Develops skills and competences in team members to support creative thinking and innovation as well as instil the same culture across the whole Bank.

General Responsibilities

- Ensures that the Chief Technology Officer is briefed on development initiatives, both current and planned;
- Constant coordination with the Strategy and Banking Departments to ensure alignment with the Bank's digital directional and operational strategies;
- Leads, inspires and coaches team members and line-staff to achieve their targets while supporting their professional and personal development;
- Consonant with the nature of the position, keeps in sight the need to optimize efficiency and revenue while maintain diligent cost management;
- Ensures compliance with all relevant laws, policies and regulations.

Qualifications, Skills & Competencies

- **Mandatory**

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| Skill | <ul style="list-style-type: none"> • Excellent understanding of the current digital environment and related implications; • Have very good verbal and written communication skills; • Possess excellent analytical and troubleshooting skills; • Be reliable, creative, organised, meticulous and prepared to work under pressure; • Be independent of thought, self-reliant and assertive. • Able to work both independently and as part of a team in a dynamic environment; |
| Experience | <ul style="list-style-type: none"> • Work experience in management roles related to Digital Innovation and related environment. Relevant experience will be a plus; • Demonstrated competency in leadership skills; • The ability to motivate coach and develop team members. |

- Qualification**
- A professional qualification such as first degree/post graduate diploma in a related area.

Structure

