

## Job Description

JOB TITLE	<b>Software Developer</b>
LEVEL/BAND	<b>MM20</b>
DEPARTMENT	<b>Technology</b>
DIRECT REPORT (JOB TITLE)	<b>Software Development Team Lead</b>

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### Overall Purpose of the Position

To perform software development activities during projects, as well as performing second and third line support on a number of bespoke and off-the-shelf IT Systems hosted within the banks infrastructure.

### Operational Responsibilities

- To carry out all assigned tasks efficiently and effectively, in adherence with internal policies and procedures.
- To participate in the design and implementation of process improvements for the team.
- To participate in periodic system reviews to identify possible gaps and process inconsistencies and propose re-alignment strategies including the necessary training programmes.

### Software Development

- To liaise with the IT Systems analyst to ensure compliance with business requirements and agreed specifications.
- To design software programs and software program modifications from supplied specifications, using agreed standards and tools and in accordance with the design.
- To assist end-users in developing the test plans and to provide support during user acceptance testing.
- To document all work in accordance with agreed standards.
- To support the end-user community during live operation of the software product.
- To maintain the software product in cases of defects or enhancements.
- To assist in the creation and implementation of mechanisms and procedures for the structured review of work produced and ensures that these are adhered to.
- To establish and maintain agreed standards applicable to the work undertaken and ensures that they are adhered to.
- To assist in the evaluation and review of software development methods and tools used in the organization.

- To perform code reviews to ensure quality and compliance with the non-functional requirements.
- To undertake unit tests on the components developed before handing to UAT.

### **General Responsibilities**

- To build relationships and liaise with various stakeholders across the business to ensure cohesion and drive a collaborative work environment.
- To submit any reports as may be directed from time to time.
- To participate in the definition of an IT Governance framework and compliance.
- To assist their superior in the preparation of the Unit's business plan and underlying budgets.
- To perform any duties that may be assigned to him/her from line management from time to time.
- To perform standard office tasks including processing mail, answering phone calls, ordering supplies and filing.

The candidate must also be willing to work on call and travel on occasion in order to attend training/conferences or manage supplier relations.

### **Qualifications, Skills & Competencies**

- **Mandatory**

**Skill**

- Have good verbal and written communication skills.
- Be organised, meticulous and prepared to work under pressure.
- Be team player, reliable, while still being able to work independently when needed.
- Strong client-facing.

**Experience**

- Possess a strong knowledge of VB.NET, ASP.NET, XML and SQL Server 2008 R2/2014.

**Qualification**

- Possess a degree/diploma in IT or Computer Science or in a related field.

- **Desirable**

- Skill**
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- Experience**
  - Have 2+ years' working experience in a software development environment.
  - Ideally have skills and experience in Microsoft Dynamics CRM.
- Qualification**
  - Possess ITIL v3 certification;
  - Banking/ Accounting Qualification

**Structure**

