How to authorise pending transactions DESKTOP





Open the side menu Select **Payments** Choose **Pending Transactions**



Select the **transaction** you want to authorise

Click Sign and Send followed by Yes

Recheck details and confirm by clicking **Yes**



To authorise, a **CRONTO image** will appear

To continue choose between myAPS app on your mobile (*step 4*) or the physical token (*step 9*)



OPTION 1 - Authorise using the mobile app

Open the myAPS app on your mobile



Tap **Token**



Tap Payment Authorisation



Enter your app **PIN** followed by **Next**

With your mobile scan the **CRONTO image** on your desktop



A Secure Code will appear on your mobile

Enter the **Secure Code** on your desktop and click **Submit** followed by **OK**



OPTION 2 - Authorise using the physical token

Switch on physical token by pressing the green button and scan the **CRONTO image** on your desktop Enter physical token **PIN** followed by **OK**

Press Continue followed by OK

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A **6-digit code** will appear on your physical token Enter this **code** on your desktop Click **Submit**





Select the transaction again and authorise following the previous steps